



## VACANCY

REFERENCE NR	:	VAC01482
JOB TITLE	:	Manager: Data Centre Operations
JOB LEVEL	:	D2
SALARY	:	R 620 597 – R 930 895
REPORT TO	:	Senior Manager: Data Centre Operations
DIVISION	:	IT Infrastructure Services
DEPARTMENT	:	Hosting
LOCATION	:	SITA Beta Building, Gauteng
POSITION STATUS	:	Permanent (Internal & External)

### Purpose of the job

To manage Data Centre operations in terms of Finance, Human Resources, Infrastructure and Processes for all aspects related to DC Capacity and Planning, 3rd Party Maintenance and support services, Off-Premise White Space (when applicable), Human Resources, Data Centre access control/visits, Operational Monitoring of all equipment related to services from the On-Premise Cloud environments Off-Premise Cloud Environment and Traditional Open Systems To develop and maintain processes for Access Control/Visits, Floor Plans and Inventory.

### Key Responsibility Areas

Develop the operational plan of the data centre which is aligned to the Departmental business plans. Monitoring and ensuring the availability, reliability and performance of hardware, facilities and production through contracted Specialised operations Service element groups within SLAs. Management of Data Centre to ensure SLAs are met. Manage resources (i.e. budget/finances, asset/equipment within the Department/Division/Unit in order to ensure the efficient operation and that all the resources are utilised optimally. Manage human resources in order to ensure the efficient operation of the department. To develop and maintain processes for Special Projects.

### Qualifications and Experience

**Minimum:** 3-year National Higher Diploma in IT, Bachelor's Degree in Computer Science, Information Systems/ Engineering or relevant equivalent to NQF Level 6.

**Experience:** 6-7 years Data Centre Operations experience in the operational management of data centre/s for mainframe, traditional IT, print centre operations, Electronic distribution operations and cloud hosting environments for a large corporate/government organisation. The control and management of disaster recovery capabilities on mainframe, cloud and midrange systems.

### Technical Competencies Description

**Knowledge of:** Security management (physical and logical) Financial Management (budget and expense management and control, OPEX, CAPEX) People Management Contract Management Business Processes Project Management Mainframe and other traditional server operations Cloud operations Computer data centre management, inclusive of space and capacity planning IT procurement Maintenance and supplier management

Computer infrastructure hardware management Service level management ISO, ITIL, COBIT Various and relevant legislations SITA ACT Company's ACT PFMA ICT Legislations.

### How to apply

To apply please log onto the e-Government Portal: [www.eservices.gov.za](http://www.eservices.gov.za) and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour";
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

**Or**, if candidate has registered on eservices portal, access [www.eservices.gov.za](http://www.eservices.gov.za), then follow the below steps:

1. Click on "Employment & Labour";
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact [eRecruitmentSupport@sita.co.za](mailto:eRecruitmentSupport@sita.co.za)

**CV`s sent to the above email addresses will not be considered.**

**Closing Date: 04 August 2022**

### Disclaimer

SITA is an Employment Equity employer and this position will be filled based on the Employment Equity Plan. Correspondence will be limited to shortlisted candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a balance scorecard contract, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.
- CV's sent to the incorrect email addresses will not be considered